

Leadership as a necessary part of Nuclear Quality Programs within NPPs

Conference QEM 2024

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Leadership in terms of ISO 19443

„Top management shall ensure that nuclear safety is taken into account in decision making and is not compromised by any decisions taken“

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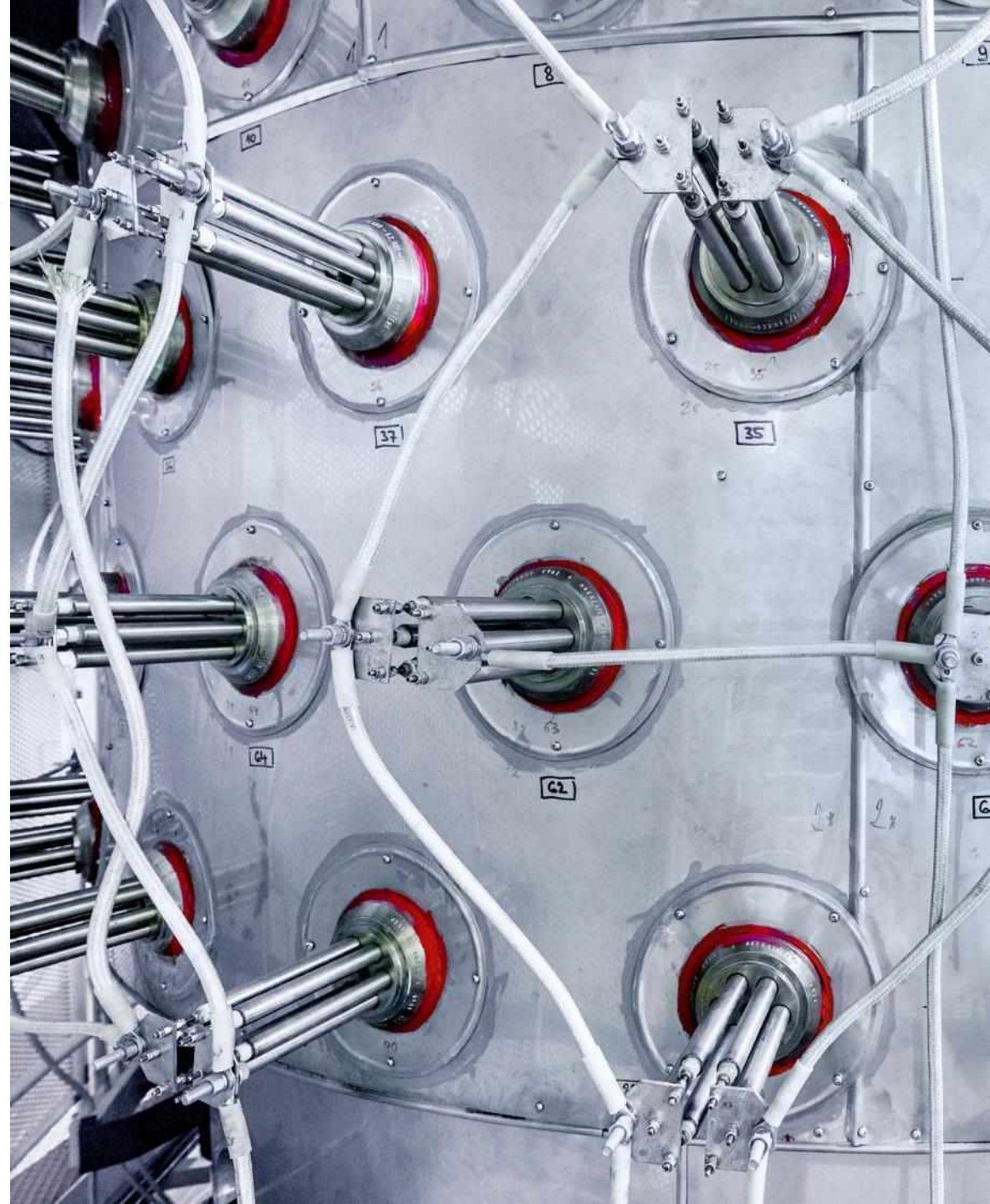
Communication



Example



I mean what I say



„Communication“

01

Misinformation

Maintaining integrity, safety, and trust within the nuclear industry

03

3-way communication

Ensuring that messages are clearly sent, received, and confirmed

02

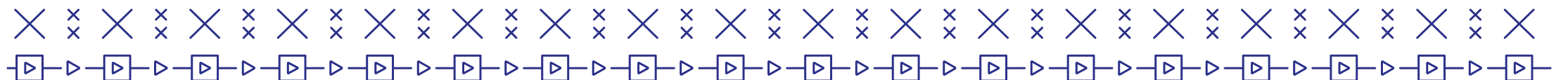
Transparent communication

Providing clear, accurate, and straightforward information without omitting critical details.

04

Informing stakeholders

Ensuring transparency and honesty.
Keep stakeholders informed.



„Example“

01

Leader sets the standard

Serving as exemplary role models for their subordinates.

Their behavior sets the tone for the entire organization and influences the actions and attitudes of their team

02

Avoid negligence

Avoiding negligence in the nuclear industry is absolutely critical due to the high stakes involved in terms of safety, environmental impact, and public trust



„I mean what I say“

01

Keep your word

Keeping the word, it boosts team morale and fosters a positive working environment

02

Consistent word and action

Following always through on your commitments. If you promise something, ensure it gets done.



Key takeaways

*Leadership as a necessary part of Nuclear Quality Programs
within NPPs*

Understanding the Critical Role of Leadership

Leadership is essential for the success of nuclear quality programs

Essential Leadership Qualities and Behaviors

The specific qualities and behaviors that make an effective leader in the nuclear industry

The Impact of Leadership on Quality and Safety

Real-world examples and case studies demonstrating the impact of leadership on quality and safety outcomes



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CONFERENCE QEM 2024
QUALITY MANAGEMENT IN ENERGY SECTOR
Application of the Standard ISO 19443:2018

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